April 2013
Online survey
Washington state agencies

How do you manage your agency website and intranet?
Department of Financial Institutions
Revenue
Economic and Revenue Forecast Council
Employment Security Department (ESD)
Enterprise Services
Gambling Commission
Health Care Authority
Health, Division of Prevention & Community Health
House of Reps - Republican Caucus
Labor & Industries
LEOFF Plan 2 Retirement Board
Legislature
Office of Financial Management
Office of Lt. Governor
Recreation and Conservation Office
State Board for Community and Technical Colleges
State Investment Board
Office of Superintendent of Public Instruction
Veterans Affairs
Utilities and Transportation
Ecology
State Parks
Association of Counties
Transportation
Fish and Wildlife
Arts Commission
Department of Early Learning
Office of Public Defense
State Patrol
Lottery
Liquor Control Board
Workforce Training Education & Coordinating Board
Department of Social and Health Services
61 responses

Agency size:

- 1,000-5,000 employees: 31.2%
- 100-500 employees: 29.5%
- 500-1,000 employees: 4.9%
- 5,000+ employees: 14.8%
- 50-100 employees: 4.9%
- Fewer than 50 employees: 14.8%
Content Management System / Platform (public website)

- DotNetNuke: 1
- Microsoft FrontPage: 2
- Drupal: 2
- Wordpress: 5
- Adobe Contribute: 7
- Microsoft SharePoint: 12
- Interwoven TeamSite: 13
- Adobe Dreamweaver: 17
- Other: 18

Others:
- Expression Web
- SiteFinity
- SiteCore
- Joomla
- Notepad++
How new is the current website?

- 5+ years: 26%
- 4 years: 18%
- 3 years: 20%
- 2 years: 13%
- 1 year: 23%
Do you intend to redesign/refresh the website within the next year?

- Yes: 48%
- No: 26%
- Not sure: 26%
Common Tools

Search engine: 48% Google
User analytics: 81% Google Analytics
Accessibility: 52% None; 22% WAVE
Usability: 48% None; 19% Morae
Language Translator: 77% None
Online Surveys/Forms: 63% SurveyMonkey
Summary Report:  

Raw Data (Excel):  

Contact me:  
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