



Thanks to our Safe Medication Practice Committee and Superusers!

This group of volunteers, photographed above, is passionate about exchanging experiences and bouncing around ideas for solutions toward safer medication administration.

The experience, knowledge, and expertise of our Superusers is valuable in guiding our new employees as they join our team in providing the best and safest care to our patients.

Thanks to our recipients of the certificate of appreciation for Mandatory Medimar Competency:

- Bobbie Swaggerty, LPN4
- Carla Ball, LPN2 C6
- Cheryl Linke, LPN4 C6
- Ellen Watson, PSN
- Robyn Chafin, LPN4 Oncall
- Stephanie Chappell, LPN4 C5

Kudos to the People Transforming Western



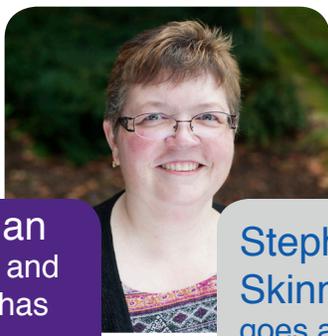
James Santino noticed a patient on his custodial shift had not been interactive lately --he wasn't talking or joining activities, and he wasn't taking his medications or going to treatment. While tending to his tasks, James gave the patient some positive words and suggested he try to look forward.

A physician later talked with the patient about his medications, this time with new success. The patient explained that he was finally ready, and he explained that most of his improvement was a result of talking to James. Encouragement from his therapist along with other patients in his discharge group helped too, and we want to thank James for going above and beyond his daily job duties to support the recovery of our patients each day!

Zephania Thiongo (E2) Culture of Safety Award. He acted quickly to perform the Heimlich maneuver, saving a patient's life. **Roberta Nebeker (E6)** Employee of the Month. She makes a difference in the lives of patients every day by her constant strive for excellence in the care she provides. This is noticed and praised across disciplines. **E2 Team:** Most improved patient participation in active treatment. **E4 Team:** Highest patient participation in Active Treatment. **E6 Team:** Perfect Monthly Audit for the month of August.

Thank you **C6 evening staff** whose quick thinking and actions saved the life of a patient over the weekend. Thanks to the **PTRC PERT Team** for their support in the incident and their tireless efforts to collaborate with ward staff to reduce the use of seclusion and restraint. Your dedication, teamwork, and professionalism reflect greatly toward the vision of promoting the Culture of Safety that we all are inspiring to emulate here at Western Kudos to the **C7 Team** for increasing their discharge rate despite a number of challenging clinical presentations. Thanks to the **C8 dayshift Treatment Team** for participating in the early development of an incentive plan to decrease the disruptive behaviors of one female patient who has historically provided multiple challenging behaviors. Thanks **CFS evening and weekend programming** for their tireless and innovative efforts to provide wonderful leisure and treatment activities for patients, and a special kudos goes to their supervisor, **Danielle Strassle**. Thanks **F2 Team** for piloting the Seclusion/Restraint pilot and showing great early results. Thanks for all of your hard work and dedication. Kudos to **Barb Shelman** for anchoring our intake unit, sometimes singlehandedly.

Kristina Cooper has really just dove right in and been an irreplaceable part of the Public Disclosure team.



Jason Millman is hardworking and dedicated. He has been cleaning up the mailroom and always helps with coverage. We could not do it without you!

Stephanie Skinner goes above & beyond every single day for this hospital and the people we serve. Thank you!

Debbie Molgaard & Amy Mayes never cease to amaze me. They keep their fingers on the pulse of the hospital.

Sandra Sherman went out of her way to help me on a large public disclosure request. She is a superstar!



Ruby Educalane always goes above and beyond to take care of her staff and support them. We truly appreciate her!

Thanks to our Transportation Team!



Tammy Adams in Central Services is someone I am thankful for. She was such a great mentor.

Rajendra Narayan & Rogelio Molina did a wonderful job on the dietary carpets. Thank you, thank you!

Stephanie Smith is persistent. Her attitude, & helpfulness were a breath of fresh air among confusion. Thanks IT team!

No one could provide care to patients or provide administration of the facility without this group! The services they provide makes it possible for others to perform their jobs —each truck, bus, or shuttle driver moving food, laundry, goods and supplies are vital to our work.

Many thanks to Sayaka Ashe and Fred Gregory who recently saw a patient in an unauthorized area. They identified the issue and followed through, showing great attention to detail and securing the safety of the patient. Great job on a textbook response!

Michael Fernandez is exceptionally patient-focused making choices in the best interest of his patients and is constantly engaging positively with those around him! Thank you for all of your hard work and genuine investment in all patients!

Ronnie Rosenberg has obtained the credentials of Certified Registered Central Service Technician. Congratulations for his hard work and dedication to the patients and staff of WSH and his striving for excellence thru certification.

Phil Chase, Clinical Pharmacist and Certified Diabetes Educator, often meets with patients before their discharge. He teaches them how to measure and administer their own medications, which is often a requirement for community homes. He helps patients learn to monitor their symptoms before leaving. He lobbied for the creation of a Diabetes Care Team here, and this year he has taught nearly 500 of our nursing staff about diabetes.

Continue to email your kudos to WSHnews@dshs.wa.gov and BHAKudos@dshs.wa.gov