

JAY INSLEE  
Governor



STATE OF WASHINGTON  
Office of the Governor

**TO:** Interested Stakeholders

**FROM:** Governor Jay Inslee

**DATE:** May 13, 2020

**SUBJECT:** Resuming Personal Services – Proclamation 20-25

This memorandum serves as the criteria for resuming Personal Services under Phase 2 and is effective as of May 13, 2020.

After consulting with stakeholders, we have developed the comprehensive Phase 2 – Personal Services COVID-19 Requirements. These requirements apply as long as Gubernatorial Proclamation 20-25, or any extension thereof, is in effect or if adopted as rules by a federal, state or local regulatory agency.

This memorandum supersedes any conflicting provision in the Appendix to Proclamation 20-25, “Essential Critical Infrastructure Workers” and stands in the place of any other omission from the document.

For purposes of this memorandum, “personal services” includes cosmetologists, hairstylists, barbers, estheticians, master estheticians, manicurists, nail salon workers, electrologists, permanent makeup artists, tattoo artists, cosmetology schools, and esthetics schools.

“Personal services” does not include those regulated by Washington’s Department of Health, such as massage therapy, acupuncture, physical therapy, and chiropractic.

**Personal-service operations may resume immediately if they can meet and maintain all requirements, including providing materials, schedules and equipment needed to comply.**

- **General questions about how to comply with safety practices** can be submitted to the state’s Business Response Center at <https://app.smartsheet.com/b/form/2562f1caf5814c46a6bf163762263aa5>.
- **All other violations related to Proclamation 20-25** can be submitted at <https://bit.ly/covid-compliance>.