

Phase 2 and Phase 3 Museums and Similar Activities

COVID-19 Requirements

Museums are permitted to operate, provided all requirements in this document are met. The museum must adopt a written procedure for operation that is at least as strict as the procedures below and complies with all safety and health requirements.

All Phases:

Museums must ensure strict adherence to all measures established by the Governor's guidance, the Department of Labor & Industries (L&I) [Coronavirus \(COVID-19\) Prevention: General Requirements and Prevention Ideas for Workplaces](#), and the [Washington State Department of Health Workplace and Employer Resources & Recommendations](#) (DOH). Stay up to date on industry guidance from the American Alliance of Museums:

- [American Alliance of Museums Preparing to Reopen](#)
- [American Alliance of Museums Considerations for Museum Reopening](#)

Phase 2

1. All patrons over the age 2 must wear cloth face coverings in accordance [the order from Washington State Secretary of Health](#).
2. Museums may operate exhibit and galleries; total capacity is limited to 25 percent. Individual rooms shall be monitored periodically to ensure they are not above 25 percent capacity.
3. All exhibits that allow touching surfaces must be signed with "No Touching" or employ touchless alternatives such as, touchless tools or touch keys that can be cleaned, disinfected and re-used.
4. Utilize on-line or phone reservation systems with timed ticketing if possible to allow pre-pay and to limit interactions. In the absence of time ticketing use staggered entry to control capacity limits.
5. Galleries must allow for one-way traffic-flow of patrons through the facility.
6. Regularly sanitize counter tops, door knobs, other common surfaces, cash registers, kiosks, and other frequently touched surfaces including employee used equipment.
7. Install signage to discourage group congregation, or to limit numbers of people in a certain area.
8. Provide hand sanitizer to patrons.
9. Ensure restrooms are frequently cleaned and appropriately sanitized throughout the day.
10. Food and beverage services must conform to all Phase 2 dine-in food service guidelines. Gift shops must conform to all Phase 2 retail guidelines.
11. No events allowed.

Phase 3

1. Same guidelines as Phase 2 but capacity now allowed at 50%.
2. Food and beverage services must conform to all Phase 3 dine-in food service guidelines. Gift shops must conform to all Phase 3 retail guidelines.
3. Events allowed limited to current participant limit for social gatherings in Phase 3.

Safety and Health Requirements

All businesses have a general obligation to keep a safe and healthy work site in accordance with state and federal law and safety and health rules for a variety of workplace hazards. In addition, they must comply with the following COVID-19 work site-specific safety practices as outlined in the Governor's "Stay Home, Stay Healthy" Proclamation 20-25, and in accordance with L&I [General Requirements and Prevention Ideas for Workplaces](#) and the Washington State Department of Health [Workplace and Employer Resources and Recommendations](#).

Employers must specifically ensure operations follow the main L&I COVID-19 requirements to protect workers, including:

- Educate workers in the language they understand best about coronavirus and how to prevent transmission, and the employer's COVID-19 policies.
- Maintain minimum six-foot separation between all employees (and customers) in all interactions at all times. When strict physical distancing is not feasible for a specific task, other prevention measures are required, such as use of barriers, minimizing staff or customers in narrow or enclosed areas, and staggering breaks and work shift starts.
- Provide (at no cost to employees) and require the wearing of personal protective equipment (PPE), such as gloves, goggles, face shields and face masks as appropriate or required for the work activity being performed. Cloth face coverings must be worn by every employee not working alone on the job site unless their exposure dictates a higher level of protection under L&I safety and health rules and guidance.
 - Exceptions to this requirement for cloth face coverings include when working alone in an office, vehicle, or at a job site; if the individual is deaf or hard of hearing and is communicating with someone who relies on language cues such as facial markers and expression and mouth movements as a part of communication; if the individual has a medical condition or disability that makes wearing a facial covering inappropriate; or when the job has no in-person interaction.
 - For additional details, refer to Washington Coronavirus Hazard Considerations for Employers (except COVID-19 care in hospitals and clinics) [Face Coverings, Masks, and Respirator Choices](#) and [Which Mask for Which Task?](#). Cloth face coverings are described in the [Department of Health guidance](#).
- Ensure frequent and adequate hand washing with adequate maintenance of supplies. Use disposable gloves where safe and applicable to prevent virus transmission on tools or other items that are shared.
- Establish a housekeeping schedule that includes frequent cleaning and sanitizing with a particular emphasis on commonly touched surfaces.
- Screen employees for signs/symptoms of COVID-19 at the start of their shift. Make sure sick employees stay home or immediately go home if they feel or appear sick. Cordon off any areas where an employee with probable or confirmed COVID-19 illness worked, touched surfaces, etc. until the area and equipment is cleaned and sanitized. Follow the [cleaning guidelines](#) set by the Centers for Disease Control to deep clean and sanitize.
- Post a sign at the entrance to the business that customers are required to wear a cloth face covering.

A site-specific COVID-19 supervisor shall be designated by the employer at each job site to monitor the health of employees and enforce the COVID-19 job site safety plan.

A worker may refuse to perform unsafe work, including hazards created by COVID-19. It is unlawful for an employer to take adverse action against a worker who has engaged in safety-protected activities under the law if the individual's work refusal meets certain requirements. Information is available in these publications: [Safety and Health Discrimination in the Workplace](#) brochure and Spanish [Safety and Health Discrimination in the Workplace](#) brochure.

Employees who choose to remove themselves from a work site because they do not believe it is safe to work due to the risk of COVID-19 exposure may have access to certain leave or unemployment benefits. Employers must provide high-risk individuals covered by Proclamation 20-46 with their choice of access to available employer-granted accrued leave or unemployment benefits if an alternative work arrangement is not feasible. Other employees may have access to expanded family and medical leave included in the Families First Coronavirus Response Act, access to unemployment benefits, or access to other paid time off depending on the circumstances. Additional information is available at [Novel Coronavirus Outbreak \(COVID-19\) Resources](#) and [Paid Leave under the Washington Family Care Act and the Families First Coronavirus Response Act](#).

No businesses, including all previously authorized and essential businesses, may operate until they can meet and maintain all the requirements in this document, including providing materials, schedules, and equipment required to comply. Additional considerations may be adopted, as appropriate.

All issues regarding worker safety and health are subject to enforcement action under L&I's Division of Occupational Safety and Health (DOSH).

- Employers can request COVID-19 prevention advice and help from DOSH: www.lni.wa.gov/DOSHConsultation.
- Employee workplace safety and health complaints may be submitted to the DOSH Call Center: 1-800-423-7233 or via email to adag235@lni.wa.gov.
- General questions about how to comply with the agreement practices can be submitted to the state's Business Response Center at <https://coronavirus.wa.gov/how-you-can-help/covid-19-business-and-worker-inquiries>.
- All other possible violations related to Proclamation 20-25 can be submitted at <https://coronavirus.wa.gov/report-safe-start-violation>.