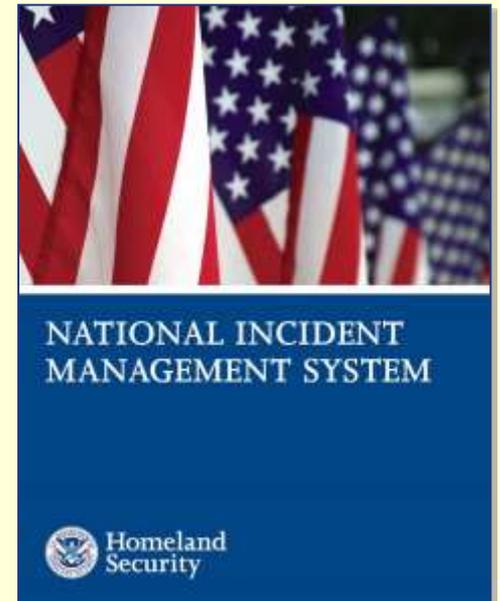


# SR-530 Commission

## Emergency Management and Response Overview



ment  
– January 2009  
Visual 5.1



# **Command and Management**

## **Direction, coordination, etc.**



# Understanding Command & Coordination

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## Command

The act of directing, ordering, or controlling by virtue of explicit statutory, regulatory, or delegated authority.



## Coordination

The process of providing support to the command structure, and may include incident prioritization, critical resource allocation, communications systems integration, and information exchange.



# Incident Command System

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# What Is ICS?

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## ICS:

- Is a standardized, on-scene, all-hazard incident management concept.
- Allows its users to adopt an integrated organizational structure that matches the complexities and demands of incidents.
- Permits seamless integration of responders from all jurisdictions.
- Can be used for incidents of any type, scope, and complexity.



# Incident Command Functions

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Incident Command



Operations



Planning



Logistics



Finance/  
Administration

**Note:** Intelligence/Investigations may be added as a function, if required, to meet incident management needs.



# Incident Commander

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## The Incident Commander:

- Provides overall leadership for incident response.
- Delegates authority to others.
- Takes general direction from agency administrator/official.



# Incident Command Post

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**The Incident Command Post is:**

- **The location from which the Incident Command directs operations.**
- **Generally located at or in the immediate vicinity of the incident site.**



# Unified Command

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**As a team effort, Unified Command allows all agencies with jurisdictional authority or functional responsibility for an incident to jointly provide management direction to the incident.**

**In Unified Command, no agency's legal authorities will be compromised or neglected.**



# Single vs. Unified Command

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<b>Single Incident Commander</b>	<b>Unified Command</b>
<p data-bbox="125 344 888 392"><b>The Incident Commander is:</b></p> <ul data-bbox="150 425 908 1092" style="list-style-type: none"><li data-bbox="150 425 908 749">▪ <b>Solely responsible (within the confines of his or her authority) for establishing incident objectives and strategies.</b></li><li data-bbox="150 778 908 1092">▪ <b>Directly responsible for ensuring that all functional area activities are directed toward accomplishment of the strategy.</b></li></ul>	<p data-bbox="948 344 1761 592"><b>The individuals designated by their jurisdictional or organizational authorities work together to:</b></p> <ul data-bbox="973 625 1754 1092" style="list-style-type: none"><li data-bbox="973 625 1754 813">▪ <b>Determine objectives, strategies, plans, resource allocations, and priorities.</b></li><li data-bbox="973 842 1754 1092">▪ <b>Execute integrated incident operations and maximize the use of assigned resources.</b></li></ul>

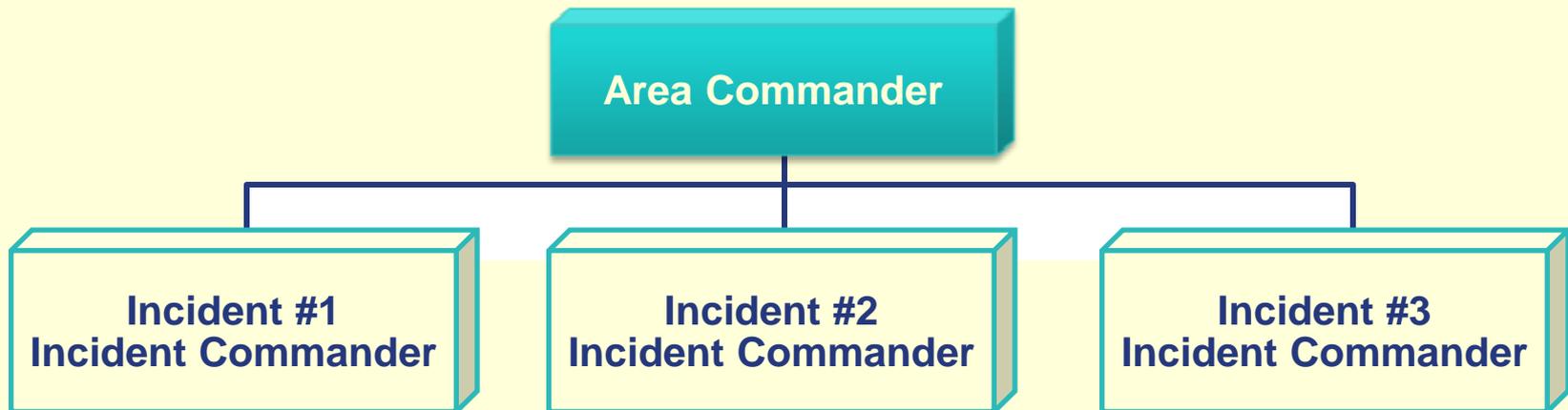


# Area Command

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**Area Command is used to oversee the management of:**

- **Multiple incidents that are each being handled by an Incident Command System organization; or**
- **A very large incident that has multiple Incident Management Teams assigned to it.**



# Multiagency Coordination Systems

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# Multiagency Coordination System (MACS)

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A system that provides the architecture to support:

- Coordination for incident prioritization,
- Critical resource allocation,
- Communications systems integration, and
- Information coordination.



# A System . . . Not a Facility



**Dispatch**



**On-Scene  
Command**



**Coordination  
Resource Centers**

## **Multiagency Coordination System**



**Coordination  
Entities/  
Groups**



**Emergency  
Operations  
Centers**

# Emergency Operations Center (EOC)

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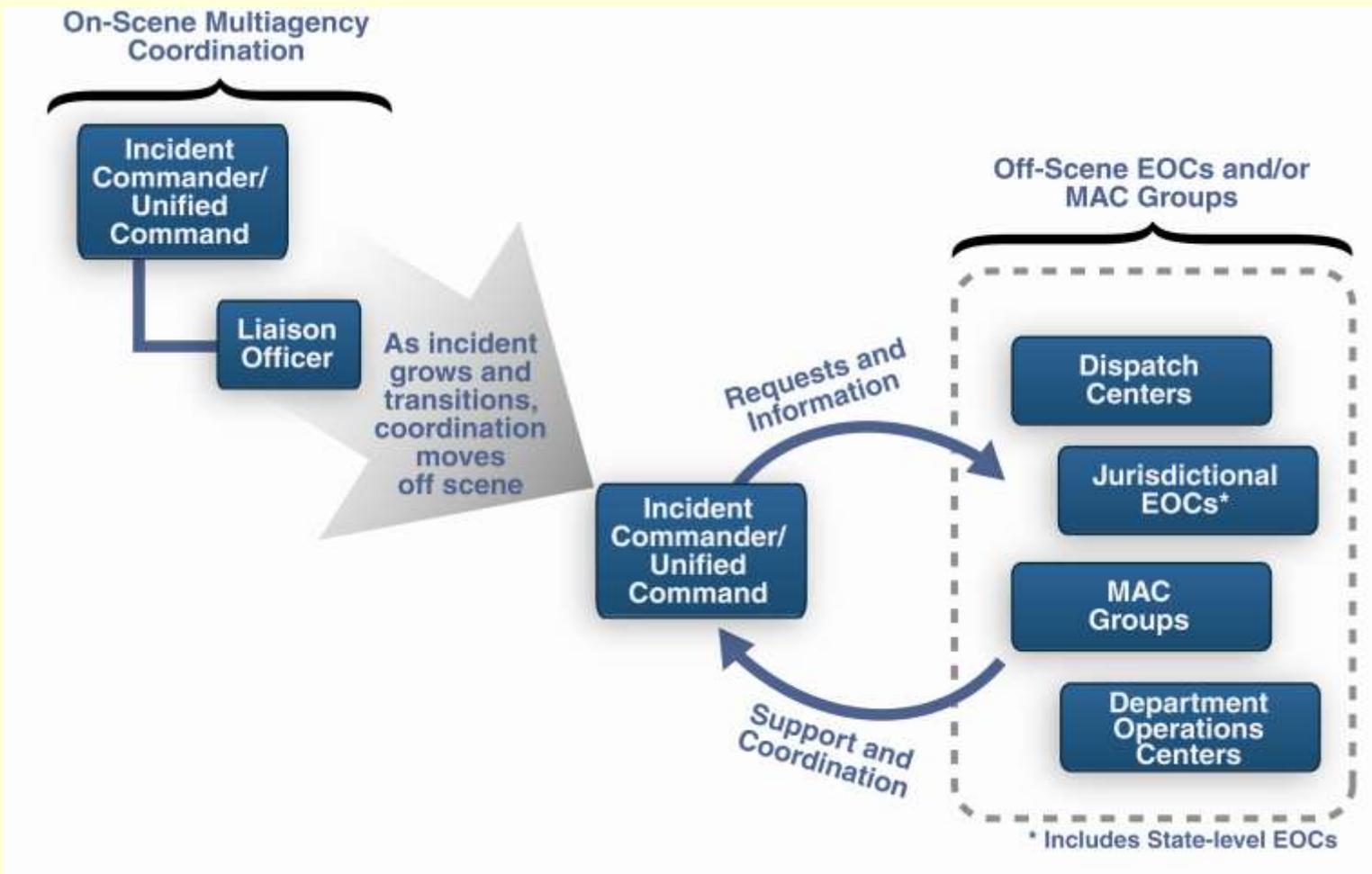
The EOC does not command the on-scene level of the incident.

A central location that supports Incident Command by:

- Making executive/policy decisions.
- Coordinating interagency relations.
- Dispatching and tracking requested resources.
- Collecting, analyzing, and disseminating information.



# On-Scene and Off-Scene Multiagency Coordination



# Public Information

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# Public Information

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**Public Information includes messages about:**

- **Lifesaving measures.**
- **Evacuation routes.**
- **Threat and alert system notices.**
- **Other public safety information.**

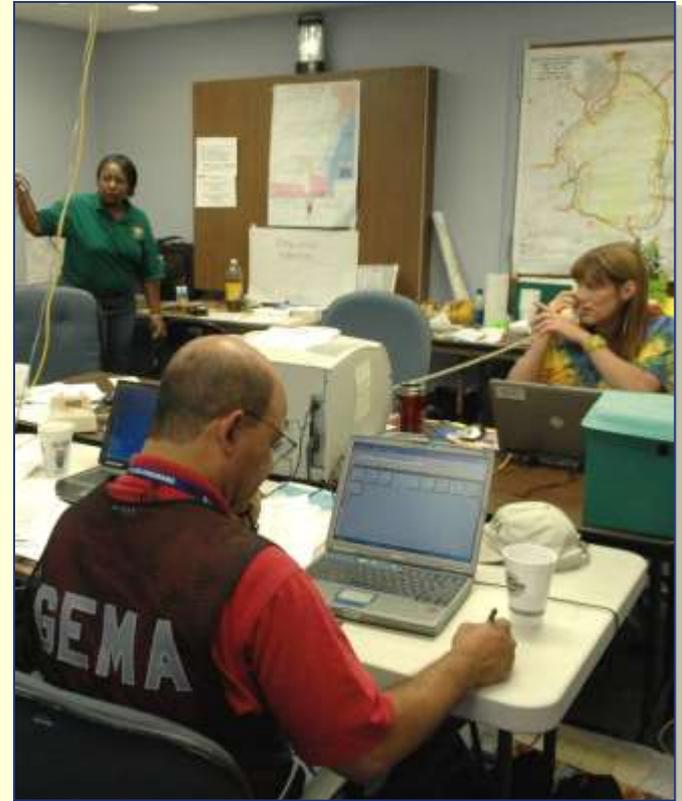


# Joint Information Center (JIC)

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## A JIC:

- May be established to coordinate public affairs functions.
- Serves as a focal point for coordinated and timely release of incident-related information to the public and the media.

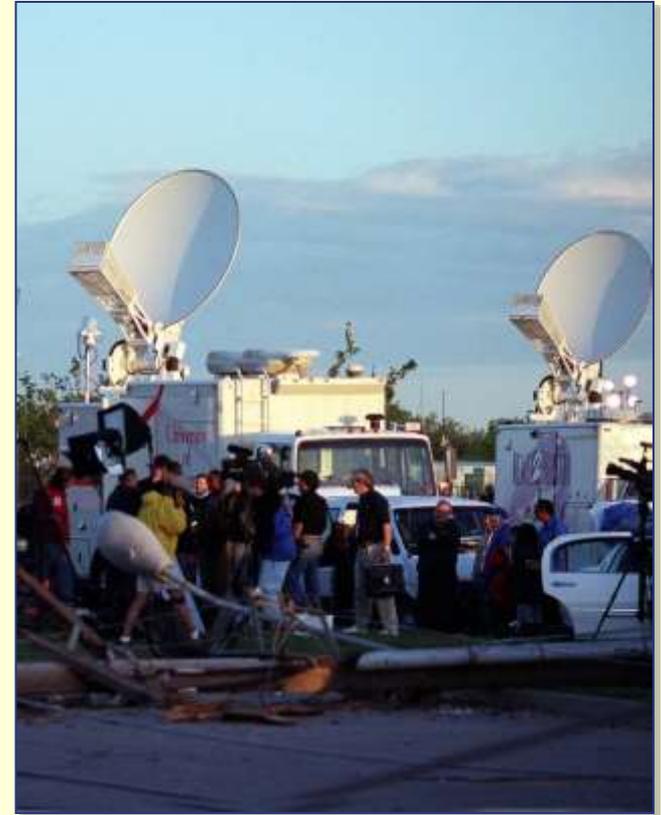


# Joint Information System (JIS)

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## The JIS:

- **Helps organize, integrate, and coordinate information across multiple jurisdictions and/or disciplines with NGOs and the private sector.**
- **Ensures timely, accurate, accessible, and consistent messaging.**
- **Includes the plans, protocols, procedures, and structures used to provide public information.**



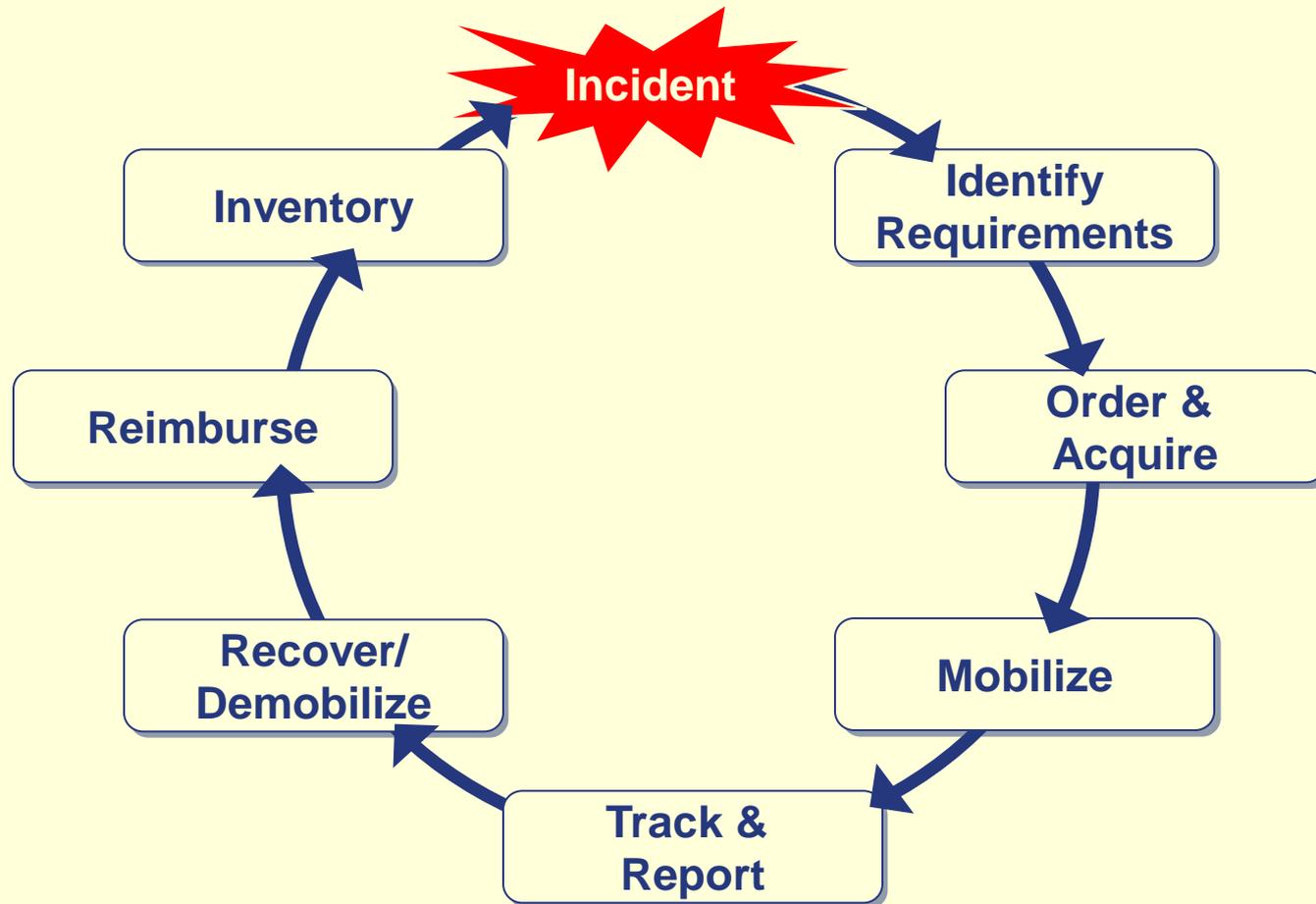
# Resource Management

## People and stuff

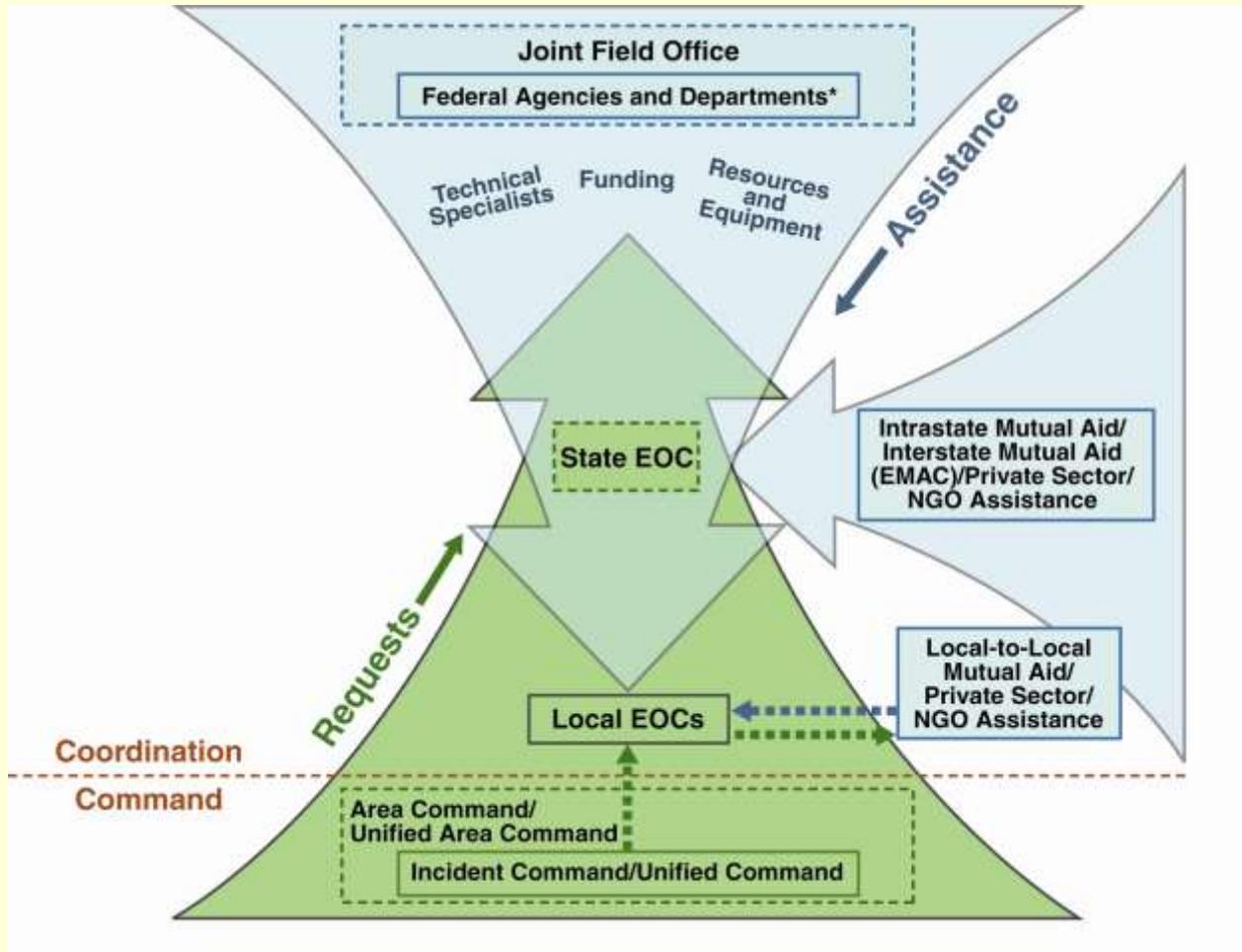


# Managing Resources

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# Flow of Requests and Assistance



# Avoid Bypassing Systems

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**Reaching around the official resource coordination process:**

- **Creates serious problems.**
- **Puts responders at risk.**
- **Leads to inefficient use and/or lack of accounting of resources.**



# Credentialing

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**Credentialing includes evaluation and documentation of an individual's:**

- **Current certification, license, or degree**
- **Training and experience**
- **Competence or proficiency**

